

ACE PLAN MEMBERS RECEIVE

2-YEAR REPAIR PLEDGE

You will receive a 2-year service repair pledge on any repair we make – no one else in the area offers this level of confidence!

NO OVERTIME, EVER

With the ACE Plan, you'll never pay overtime.

VIP SAME-DAY SERVICE

You will receive VIP same-day service if needed.

REDUCE RISK OF CRISIS FAILURES

Extend the life of your comfort systems and avoid costly emergencies.

DISCOUNTED RATES

You will receive our LOWEST rate always, which is at least a 15% savings by maintaining a Planned Service Agreement.

HASSLE-FREE PROFESSIONAL CARE

No more worrying about when to schedule maintenance. We'll handle it all so your equipment stays in top shape, saving you time, energy, and money.

ENERGY EFFICIENCY SAVINGS

Clean, well-maintained equipment runs more efficiently, helping you lower energy bills and keep more money in your pocket.

TERMS AND CONDITIONS

By enrolling, you agree to the following, and you understand that:

- Service Visits: One visit per piece of equipment covered is included in the ACE Plan.
- Discounted Service Calls: Any additional service calls on covered equipment during the year receive a 15% discount.
 Parts & Labor Pledge: Ackerman Heating
- Parts & Labor Pledge: Ackerman Heating is committed to your satisfaction long after a repair. With the ACE Plan, we proudly extend a 2-year parts & labor pledge on any repair we make to covered equipment and guarantee no overtime charges, provided your ACE Plan remains active.

Conditions:

- Timely Service: We strive to provide prompt service but are not liable for delays or damages arising from the performance of this agreement.
- Coverage Exclusions: The plan covers only electrically operated components. It excludes labor for repairs due to fire, flood, acts of God, freezing, sabotage, or utility shortages. Labor for compressor or heat exchanger replacements outside the manufacturer's warranty is also excluded and will be charged separately.
- Plan Activation: The plan begins only after signing, dating, and full payment.
 Annual invoices are sent February–April, and accounts must be current for service to be provided.
- **Limitations:** Not all systems qualify. This plan is not insurance or a warranty.
- Membership Fees Are Non-Refundable:
 Membership fees are non-refundable. If
 the plan includes services for both a
 furnace and an AC unit and only one
 service has been completed, the
 remaining balance will not be refunded.







ACKERMAN'S COMFORT EXCELLENCE PLAN



EXPERT CARE FOR YOUR HOME

Our expert technicians provide detailed maintenance and safety checks tailored to your heating and cooling systems.

Let us keep your comfort systems running their best!

OIL FURNACE CHECK

- Inspect electrical wiring, connections, & insulation
- Inspect heat exchanger
- Replace oil line filter
- Inspect oil lines
- Measure temperature rise
- Inspect primary control
- Check flue for soot, blockages, or rust
- Test over fire & connector draft
- Inspect blower and belt
- Adjust thermostat (replace batteries if needed)
- Lubricate moving parts as required
- Inspect & replace air filter**
- Test complete furnace cycle
- Conduct smoke test
- Replace oil nozzle

ELECTRICAL FURNACE MAINTENANCE

- Inspect electrical wiring, connections, & insulation
- Measure amperage draw on each element
- Check total amp draw of furnace
- Verify temperature rise
- Adjust thermostat settings
- Inspect and replace air filter as needed**
- Examine blower operation
- Test complete furnace cycle
- Replace air filter as needed
- Change thermostat batteries
- Visual inspection of elements

GAS FURNACE MAINTENANCE

- Check thermostat settings & condition
- Inspect & replace air filters**
- Check venting for leaks and rust
- Examine heat exchanger for safety
- Inspect flame sensor and ignitor
- Test electrical connections & circuit boards
- Check for gas leaks
- Clean burners & compartment
- Inspect motors, including blower wheel
- Clear condensate lines & inspect PSI ports
- Measure temperature rise
- Adjust manifold pressure as needed
- Test for carbon monoxide & alarm function
- Replace thermostat batteries if needed

AIR CONDITIONER/ HEAT PUMP MAINTENANCE

- Inspect overall condition & remove debris
- Check refrigerant pipes & insulation
- Inspect electrical connections
- Check starting devices (capacitor)
- Examine compressor contactor condition
- Look for oil leaks
- Measure voltages/amp draws on motors
- Clean outside coil
- Inspect inside coil
- Clear condensate drain lines
- Replace air filter as needed**
- Verify thermostat settings and condition
- Inspect blower operation
- Check refrigerant charge
- Apply insect repellent
- ** (1&2" filters included) 4-5" and Aprilaire filters billed at time of service with 15% discount.

631 N Main St, Colfax, WA 99111 • (800) 689-3622 ackermanheating.com • License #ACKERHC82700

MAINTENANCE SCHEDULE

	HEATING	COOLING
JANUARY	*	
FEBRUARY	*	
MARCH	*	
APRIL		*
MAY		*
JUNE		*
JULY		*
AUGUST		*
SEPTEMBER	*	*
OCTOBER	*	*
NOVEMBER	*	
DECEMBER	*	

PRICING

BASE	\$178.00	\$181.00
ZONE	Heating Service	Cooling Service
ZONE	\$226.00	\$229.00
ONE	Heating Service	Cooling Service
ZONE	\$252.00	\$255.00
TWO	Heating Service	Cooling Service
ZONE THREE	\$283.00 Heating Service	\$286.00 Cooling Service
ZONE	\$325.00	\$328.00
FOUR	Heating Service	Cooling Service

Additional Units: Additional mini-split heads are an additional \$60 each for maintenance across all zones.

Zone Pricing: Prices vary by location to account for travel time and resources, ensuring consistent, high-quality service.